

## Usage rules

In order for guests to spend time safely and comfortably, the hotel has established the following rules of use based on Article 10 of Lodging Regulations, so your kind cooperation will be most appreciated. If you do not comply with these rules, please especially note that the hotel does not permit you to lodge or use various facilities in the hall and you may be liable for compensating for damage in some cases, in accordance with Article 7, Paragraph 1, Item 16 of Lodging Regulations.

### <Fire prevention and disaster prevention>

- Please check the evacuation route map posted on the back of the guest room entrance door and the emergency exit on each floor.
- Please do not use firing equipment for heating or cooking in the hotel.
- Please do not smoke outside the designated places in the hall.
- Doing mischief to fire fighting equipment, etc. will impede maintaining safety, so please don't do that.

### <Security / Management>

- When meeting visitors other than lodging guests, please do so in the lobby. The hotel does not permit those other than lodging guests to enter the guest room floors.
- Please check the lock when you leave the room during your stay. Please use the door chain while you are in your room, especially when you are sleeping. If you have visitors, check them through the door scope or leave the door half-open with the door chain on.
- If it is necessary from the standpoint of hygiene management, the hotel may enter the guest room.

Cleaning staff come in every day. Also, even in the case of the guest staying consecutively for more than two days, the hotel asks for cleaning at least every three days.

- Please do not throw away articles, etc. from windows.
- In the event that a user loses the card key or does not return the card key to the hotel after using a self-service locker, the user shall pay a fee of 1,000 yen (tax included) for reissuance of a card key. Please note that even if the lost key is found at a later date, the replacement fee will not be refunded.

### <Luggage>

- Depositing luggage after checking out is only possible on the check-out day.
- If you do not pick up your luggage on the check-out day, the hotel may dispose of it. In this case, the hotel will not accept any responsibility.
- If you have booked your lodging within one week from the check-out day, the hotel will keep luggage until your next arrival.
- For information on handling lost items, please refer to the terms and conditions (Storage of Guest Baggage and Personal Belongings).

### <Payment • share a bed with a child >

- The lodging fee will be paid in advance at the time of check-in.
- There is no set accommodation price for children. Children 6 years and older will be charged as adults. If you are accompanied by a child 5 years or younger and share a bed, you will not be charged extra.
- For children 5 and under, one child per adult is permitted.
- The hotel does not pay on behalf of the guest the lodging fee, fares of various transportation means and taxis, postage, or courier delivery charges.
- The hotel does not exchange money with foreign currencies.
- If you wish to change the number of lodging days, please contact the front desk in advance. In the case of

extending them, the room key will be exchanged with a new one at the time of paying additional charges.

<Matters not strictly permitted>

- Please do not bring in things that will be a nuisance to other guests in and around the hotel.

1. Pets

2. Bicycles, skates, etc.

3. Objects that are likely to ignite

4. A remarkably large amount of objects

5. Excessively heavy objects

6. Objects that stink and are filthy

7. Objects that are not permitted to be possessed by law

- Please do not cook in the guest room.

- Smoking is prohibited in the hall and on the premises, except in the smoking areas on the 1st floor. If smoking is confirmed in the guest room, an amount equivalent to the sales amount during the guest-room sales suspension period will be charged.

- Please do not engage in acts that may cause inconvenience to other guests, such as drunkenness, banquets in the guest room, and violent remarks.

- Please do not engage in gambles or acts that disrupt social manners.

- Please do not use the guest room or the lobby in place of the office or sales office.

- Please do not distribute advertising papers or sell articles to other guests without permission in the hall.

- Please do not take various furnishings or equipment in the guest room out of the hotel without permission, or move to other places in the hotel.

- Please do not hang on the window articles that impair the appearance of the facility.

- Publication of photos taken in the hotel for sales purposes without permission may be subject to legal measures.

- Please do not leave shoes or other belongings in the hallway or lobby.

- Please do not enter facilities not designed for guests, such as hotel employee areas, emergency stairs, rooftops, and machine rooms, unless there is an emergency or except inevitable circumstances.

- Please refrain from using the 1st and B1 floors in pajamas or with slippers on. (The 2nd floor large bathhouse and the hot spring lounge can be used.)

- The hotel charges actual expenses for damage and loss of facilities and equipment in the hall and on the premises.

- The hotel does not permit the following organizations and individuals to use various facilities in the hotel.

1. Gangs, gangsters, gangs' quasi-members and other antisocial forces.

2. In the case of a corporation or another organization where gangs or gangsters control business activities

3. A corporation in which there are individuals corresponding to gangsters among directors

4. Violence, injury, intimidation, threat, overbearing unreasonable demands and similar acts

5. Those who find it difficult to secure their own safety due to the loss of self by mental and physical deterioration, drugs, etc. or threaten to jeopardize or give a sense of terror and uneasiness to other guests

6. Those who do not follow these Usage rules

7. If you fall under 1. to 6. above, the hotel will not permit you to use the hotel in any way from that point in time onward.